Disrupting Ableism and Advancing STEM:Rooting out Bias and Barriers

Understanding Workplace and Workforce Barriers to Full Participation of People with Disabilities:

Reimagining Access

Kathleen F. Mittendorf, PhD

Senior Staff Scientist

Vanderbilt-Ingram Cancer Center

Vanderbilt University Medical Center



Universal Design as a Verb

- "Turning [Universal Design] into a checklist defeats so much of the historical purpose of [Universal Design]...That is [Universal Design] should be registered as action—a patterning of engagement and effort."
- "Such lists invite us to believe that Universal Design would stop if all the boxes were checked. We should be more interested in places to start thinking, doing, acting, and moving."
 - Dolmage, Academic Ableism, p. 145

Barriers to Access

- Infrastructure: existing components of an organization's established physical and organizational structures and facilities
- Policies and Procedures: written (and sometimes unwritten) organizational policies about and/or which affect disabled individuals, and the processes by which these policies are executed

Barriers to Access

- Culture: The overall organizational understanding of and approach to disability from the top-down, including how leaders, management, and co-workers frame, and interact with, disability in the context of work
- Unmet Access Needs of the Individual: The unique aspects of a person disability that may require updates to infrastructure, policies/procedures, and/or culture to achieve meaningful access

Barriers to Access: Infrastructure

- Built environment (worksites, workspace, equipment)
 - Laboratories, fields sites
- Software, Websites, and Other Technology
 - Standard and HR software, field-specific software

Overview and Examples: Infrastructure

Training and career development

- Accessible for disabled employees
- Training of management and others for inclusivity

Employee resources

- Insurance/Benefits
- Non-normative work models

Overview and Examples: Policies/Procedures

Job listings and advertisement

Extraneous "required" skills that exclude disabilities

"Accommodations"

- Invasive: "Forced Intimacy" (credit: Mia Mingus)
- Lengthy
- Gatekeeping (credit: Kelsey Byers)

Overview and Examples: Culture

- Ableist Culture in Generalized Workplaces
- Scientific Culture and Values
 - Medical model of disability
 - Assumptions of objectivity
 - Productivity
 - Independence

Overview and Examples: Unmet Access Needs of the Individual

- Assumption of a disability "prescription"
 - Lack of adaptability and creativity
 - Results in ongoing unmet access needs
 - Every disability is unique

- Government Tools
 - EEOC enforcement guidance
- Publicly and privately funded tools
 - EARN
 - AccessSTEM

- Infrastructure, Built Environment: Broad
 - ADA Guidelines
- Infrastructure, Built Environment: STEM
 - Lab Tools: DO-IT, Ontario's Universities
 - Field: Royal Geographical Society
 - Innovation: for example, 3D printing

- Infrastructure: Websites, Software, Digital Products and Documents
 - WCAG Guidelines
 - Section 508.gov
- Infrastructure: Training
 - Accessible conferences: SIGACCESS; Mittendorf & Jimmons, 2022; Wu, Martiniello, Swenor, 2022.

Policies and Procedures

• Resources on re-examining accommodations: Clarke 2023; Mittendorf 2022.

Culture

- Disability inclusion metric (Lysette et al., 2012)
- Workplace culture surveys (usually commercial)

Unmet Access Needs

AskJAN.org

The Retrofit: Ableism in Action

The issue of the retrofit:

- "Retrofits address inequities and inaccessibility, but do so in ways that reinforce ableism, turning disabled people into charity cases or villains," instead situating the granter of access as the "hero" (Dolmage, p. 70)
- But centering access offers features that can help more than just one employee
 - E.g., Closed captioning; flexible scheduling

Reimagining Justice in STEM

- Whose knowledge counts? (Hammel, p. 7)
 - Academy lock-out
 - "Cripistemologies" (credit: Lisa Duggan)
- Is there only one "correct" model of work? Of science?
 - Community-led and humanities scholarship
 - Interdependence as advancement

Reflections

- Whose knowledge counts?
- Is there only one "correct" model of work? Of science?
- What would be needed to re-imagine cultural approach to disability in science?
- What does performing access as an action look like?

- 1. Powell K. Academia's ableist culture laid bare. Nature. 2021;598(7879):221-3. doi: 10.1038/d41586-021-02695-0. PubMed PMID: 34608304.
- 2. Dolmage J. Academic Ableism: Disability and Higher Education Jay Timothy Dolmage. Ann Arbor Michigan: University of Michigan Press; 2018.
- 3. Williamson B. Accessible America: a history of disability and design Bess Williamson. New York: New York University Press; 2019.
- 4. Mingus M. Forced Intimacy: An Ableist Norm. [Internet] 2017. *Leaving Evidence*. [cited 2023 June 1]. Available from: https://leavingevidence.wordpress.com/2017/08/06/forced-intimacy-an-ableist-norm/.

- 4. Johnson ML, McRuer R. Cripistemologies: Introduction. Journal of literary & cultural disability studies. 2014;8(2):127-47.
- 5. Hammel KW. Perspectives on Disability & Rehabilitation: Contesting assumptions; challenging practice. Philadelphia, PA: Elsevier Limited; 2006.
- 6. Baccalaureates or Burdens? Complicating "Reasonable Accommodations" for American College Students with Disabilities. Disability studies quarterly. 2019;39(3). doi:10.18061/dsq.v39i3.6557
- 7. Konrad AM. Access Fatigue: The Rhetorical Work of Disability in Everyday Life. College English. 2021;83(3):179-199

- 8. Sins Invalid. 10 Principles of Disability Justice 2015 [updated Sept 17, 2015; cited 2023 Jan 3]. Available from: https://www.sinsinvalid.org/blog/10-principles-of-disability-justice.
- 9. U.S. Equal Employment Opportunity Commission. Enforcement Guidance on Reasonable Accommodation and Undue Hardship under the ADA. Washington, D.C.2002.
- 10. Employer Assistance and Resource Network on Disability Inclusion (EARN) [Internet]. Employer Assistance and Resource Network on Disability Inclusion (EARN). [cited June 7, 2023]. Available from: https://askearn.org/
- 11. Botha M, Cage E. "Autism research is in crisis": A mixed method study of researcher's constructions of autistic people and autism research. Front Psychol. 2022;13:1050897. Epub 20221124. doi: 10.3389/fpsyg.2022.1050897. PubMed PMID: 36506950; PMCID: PMC9730396.

- 12. Sukhai MA. Creating a culture of accessibility in the sciences. Mahadeo A. Sukhai, University of Toronto and Ontario Cancer Institute, Toronto, ON, Canada and Chelsea E. Mohler, National Educational Association of Disabled Students (NEADS), Ottawa. Amsterdam: Elsevier; 2017.
- 13. AccessSTEM Knowledge Base [Internet] [cited June 3, 2023]. Available from: https://www.washington.edu/doit/programs/accessstem/knowledge-base.
- 14. Disabilities O, Internetworking, and Technology (DO-IT). Making Science Labs Accessible to Students with Disabilities: Application of universal design to a science lab Seattle, WA: University of Washington; 2012 [cited 2023 May 15]. Available from:

https://www.washington.edu/doit/sites/default/files/atoms/files/Checklist-Making-Science-Labs-Accessible-Students-DIsabilities.pdf.

- 15. Ontario's Universities Accessible Campus. Checklist for Making Science Labs Accessible for Students with Disabilities Toronto, ON: Council of Ontario Universities; 2014 [cited 2023 June 4]. Available from:

 https://www.accessiblecampus.ca/wp-content/uploads/2017/01/Checklist-for-Making-Science-Labs-Accessible-for-Students-with-Disabilities.pdf.
- 16. Royal Geographical Society (with IBG). Fieldwork principle 4: Accessible and inclusive fieldwork London, United Kingdom: Royal Geographical Society (with IBG); [cited 2023 June 6]. Available from: https://www.rgs.org/research/higher-education-

resources/fieldprinciple4/#:~:text=Fieldwork%20should%20be%20planned%20and%20conducted%20in%20such,mentaland%20physical%20health%2C%20and%20all%20other%20protected%20characteristics.

- 17. Hubert K. #labdaptations [cited 2023 Jun 7]. Available from: https://twitter.com/search?q=%23labdaptations&src=typed_query&f=live.
- 18. World Wide Web Consortium (W3C) Web Accessibility Initiative (WAI). W3C Accessibility Standards Overview 2023 [updated April 19, 2023; cited 2023 May 15]. Available from: https://www.w3.org/WAI/standards-guidelines/
- 19. World Wide Web Consortium (W3C) Web Accessibility Initiative (WAI). Web Accessibility Evaluation Tools List 2006 [updated Not listed; cited 2023 May 15]. Available from: https://www.w3.org/WAI/standards-guidelines/.

- 20. General Services Administration. Content Creation: Create Accessible Digital Products: General Services Administration; [cited 2023 Jun 8]. Available from: https://www.section508.gov/create/.
- 21. Mittendorf KF, Jimmons, L. Guide for Planning Accessible Academic Conferences Vancouver, WA: Kathleen F. Mittendorf; 2022 [cited 2023 June 8]. Available from: https://www.katemittendorf.com/home/disability-inclusivity-resources#h.ml6ucqozez54.
- 22. Wu YH, Martiniello N, Swenor BK. Building a More Accessible Conference for Researchers With Vision Impairment. JAMA Ophthalmol. 2022;140(2):113-4. doi: 10.1001/jamaophthalmol.2021.5613. PubMed PMID: 34967843.

- 23. Special Interest Group on Accessible Computing (SIGACCESS). Accessible Conference Guide: SIGACCESS; 2019 [cited 2023 June 1]. Available from: https://www.sigaccess.org/welcome-to-sigaccess/resources/accessible-conference-guide/.
- 24. Special Interest Group on Accessible Computing (SIGACCESS). Accessible Virtual Conferences: SIGACCESS; 2020 [cited 2023 June 1]. Available from: https://www.sigaccess.org/accessible-virtual-conferences/.
- 25. Mittendorf KF. Guide for Building Accessible Scientific Workplaces Vancouver, WA: Kathleen F. Mittendorf; 2022 [cited 2023 June 8]. Available from: https://www.katemittendorf.com/home/disability-inclusivity-resources#h.uqxk7atfhdtq.

- 26. Clarke QK. Reimagining disability accommodations in medical education. Postgrad Med J. 2023;99(1170):238-9. doi: 10.1136/pmj-2022-142088. PubMed PMID: 37211754.
- 27. Lysaght R, Fabrigar L, Larmour-Trode S, Stewart J, Friesen M. Measuring workplace social support for workers with disability. J Occup Rehabil. 2012;22(3):376-86. doi: 10.1007/s10926-012-9357-1. PubMed PMID: 22350141.
- 28.A to Z of Disabilities and Accommodations [Internet]. Job Accommodations Network (JAN). [cited June 7, 2023]. Available from: https://askjan.org/.