# Real World Examples of Providing Multidisciplinary, Multispecialty Expert Care for Individuals with Cancer Rehabilitation Medicine Care Models

#### / Nicole L. Stout DPT, CLT-LANA, FAPTA

Research Assistant Professor Associate Director Cancer Survivorship Program WVU Cancer Institute School of Medicine Department of Hematology and Oncology

School of Public Health
Department of Health Policy, Management, and Leadership
West Virginia University
Nicole.stout@hsc.wvu.edu

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## Rehabilitation Services in Oncology Embedded Care Delivery Models

- Rehabilitation provider co-located in the cancer care clinic
- Screening and consultative service for functional needs is provided at point of cancer care
- Low intensity interventions may be provided (education, exercise advice, connection to local resources)
- Referrals are generated based on functional need
- Examples
  - Clinically-integrated rehab professional
  - Rehabilitation navigation program
  - Embedded processes for screening and triage within the EHR
  - Remote interventions



# Embedded Rehabilitation Care Delivery Foundational Principles

- Rehabilitation Clinician-driven, PRO supported
- Embed processes into clinical workflow
- Based on the Prospective Surveillance Model:
  - Screen at repeated intervals
  - Identify functional deficit
  - Stratify severity of need
  - Decide on next best step in care
- May be a billable service depending on structure and/or next best step in care
- Warm hand offs between providers improve patient confidence and follow up

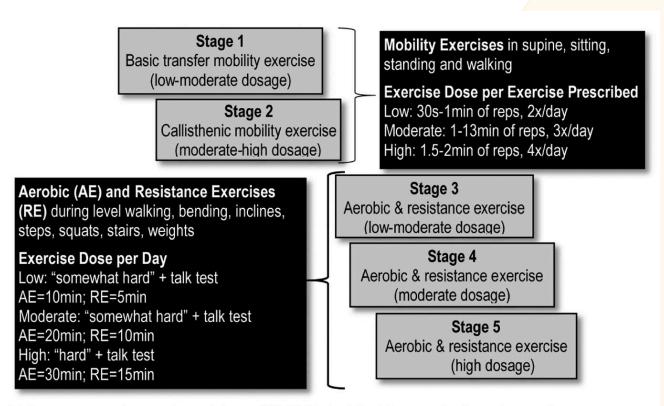
## Clinically Embedded Therapist Model

#### Huntsman Cancer Institute

Precision Exercise Prescription in Patients with Lung Cancer Undergoing Surgery

- Baseline and repeated measures
  - Brief PT consultation to review PROs and conduct clinical performance measures
    - 6MWT, Short physical performance battery
  - Provides intervention at point of service
  - Connects to appropriate support services within system or community
- Scaled to HSCT service

Pragmatic, barrier-free, patient-centric, data-driven approach to integrating rehabilitation as part of standard care



AM-PAC stage: exercise mode and dose. AM-PAC, Activity Measure for Post-Acute-Care.



## Clinically Embedded Therapist Model WVU Cancer Institute Brain Tumor Clinic

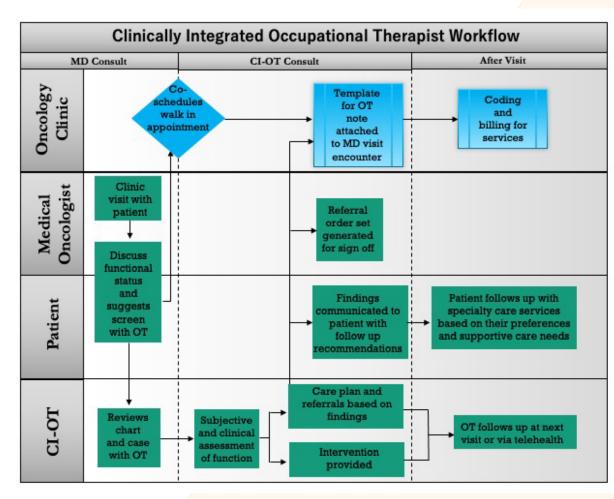
Implementing a Care Delivery Model to Improve PRO Guided Care for Patients with Brain Tumors

- Occupational Therapist (OT) embedded care model
  - Co-located, tandem schedule to Neuro Oncologist
  - Oncologist assesses performance -> OT follow up to screen and provide next best step in care.
- PROMIS Cancer Function Brief 3D PRO\*
  - Introduced to patient at check in
  - OT to review and guide care

\*The PROMIS Cancer Function Brief 3D Profile is sensitive to changes over time in patients with cancer. The measure may be useful in clinical practice and as an end point in clinical trials.

Smith SS et al. (2022) Cancer, 128(17), 3217-3223.

doi:10.1002/cncr.34376





### Rehabilitation Navigation Model

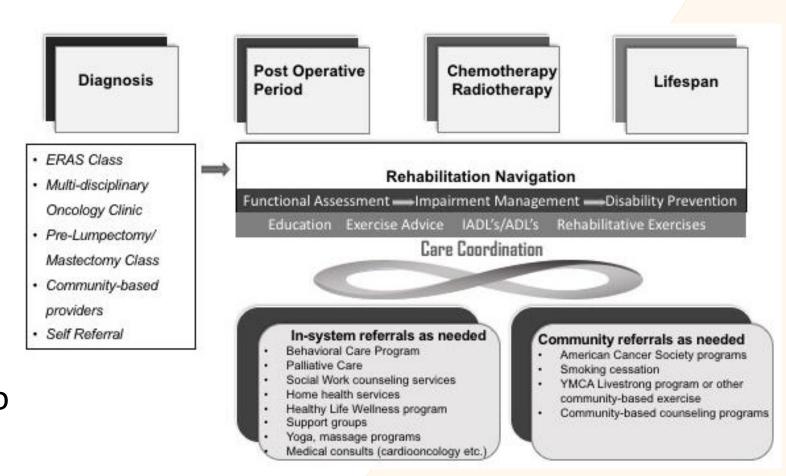
Lee Health Cancer Center, Fort Myers, FL

Physical therapist (PT) in the navigation position

Coordinates cancer care through the lens of functional assessments

Specific position description and navigation roles

Consultative service for functional needs and referral to appropriate services



## Rehabilitation Navigation Model

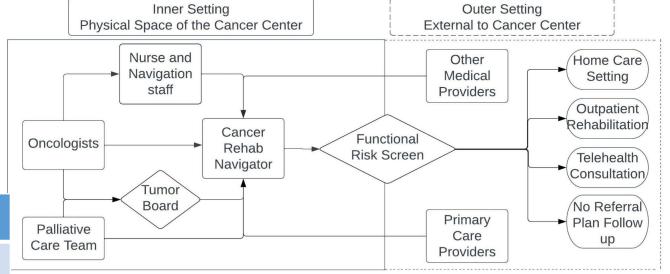
Brooks Rehabilitation/Halifax Health Cancer Center, Daytona, FL Implementation of Cancer Rehabilitation Navigation (CRNav) Program

Workflow mapping: how patients move to and from the navigator

Assessment of determinants and strategies to support implementation

Pathway	n (%)
Patients referred to the navigator*	1,083 -
# screened	996 (92%)
Received outpatient services	421 (41%)

Satisfaction factors	Percentage
Overall experience	94.5%
Expectations for rehab	94.2%
Likely to recommend B/H	94.9%
Likely to return	94.9%



Factors influencing the inner setting
Characteristics of the navigator
Leadership and stakeholder engagement
Patient engagement strategies
Technical infrastructure
Legal and regulatory factors
Adaptability of the program
Process and policies

Sustainment costs and ROI

Influencing factors of the outer setting
Community awareness
Patient preferences and personal factors
Staffing and staff training
Process and policies
Communication strategies
Cost



## Rehabilitation Navigation Model Multilevel Implementation Strategies

"Having support from...
executive level and
physician stakeholders
was probably the single
most important step we
took to succeed...It was
10 /10 in importance."

**Health Care System Level** 

Clinic level
Oncology clinic and Rehabilitation clinic

Individual Level
Navigator and clinical staff

Health system level Administrative support, alignment to strategic priorities, frequent progress reporting, ROI metrics of system-level importance.

Clinic level Clear role definition, task shifting, formal and informal communication, technical infrastructure, continuous evaluation and iterative change, adaptations in workflow and EBI delivery.

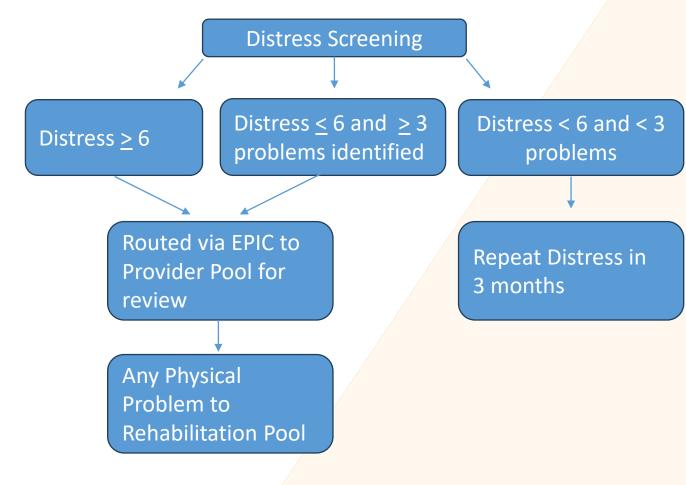
and awareness, characteristics of the individual leading the program, creating a supportive learning environment, change agent.



## Embedded EHR Processes for Screening and Referral

## Distress screening-based opt-out model

- Distress flow sheet in EHR uses algorithm to send patients to a provider pool for review
  - Rehabilitation Pool with OT and PT
- Provider reviews DT score and chart, identifies upcoming appointments
  - Call to patient to discuss their needs
  - Touch base at upcoming appointment for lower needs
  - Scheduled for rehab intervention if high needs
  - Provides community-based resources for exercise and exercise recommendations

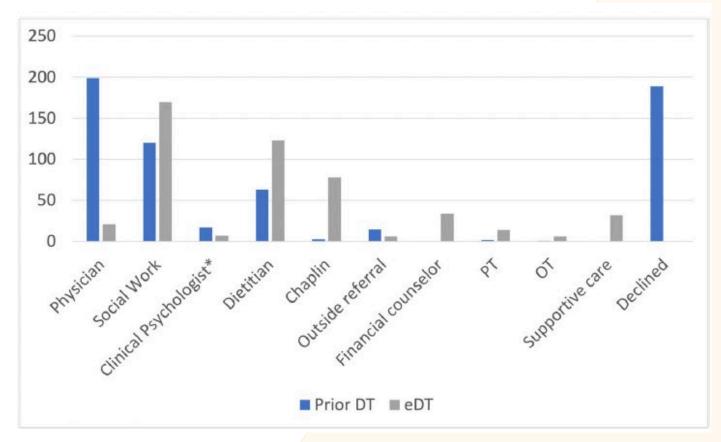


## Distress screening-based model Preliminary insights

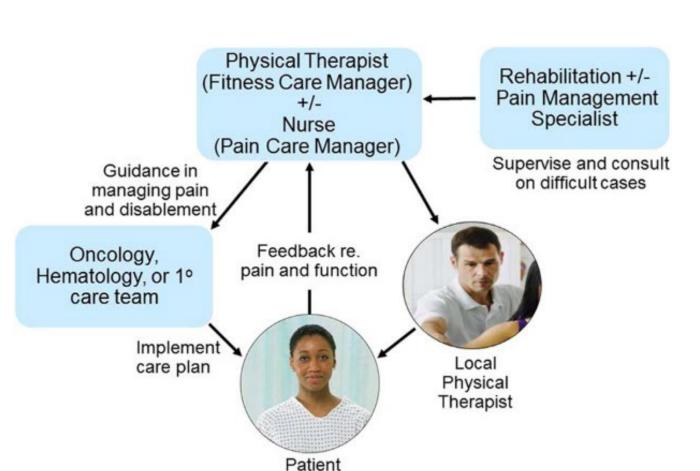
Opt-out model has reduced physician burden and increased use of supportive care services across several disciplines

#### Rehabilitation Pool

- Functional Problems (n=462)
  - Contact made: 180
  - Time spent/call: 18 min
  - Results of phone consult:
    - No need identified, or no longer a need
    - Phone consult with touch base in clinic
    - Scheduled for rehabilitation visit



#### Technology Driven Rehabilitation Model Collaborative Care to Improve Performance in Cancer (COPE)



Oncology PT provided intervention

Remote, peer-to-peer engagement between local, generalist PT and Oncology PT to adapt program

~ 7 contact sessions @ 16 min avg/ session

Reduced hospital days

# Value Proposition in the Greater Context of Survivorship

#### Patient Outcomes

Patient-level outcomes are optimized by timely assessment and identification of needs and proactive engagement with supportive services

#### Patient Experience

Patient preferences are identified and needs are met through personalized information and care delivery

#### Care Efficiency

Healthcare utilization is optimized through timely referrals that enhance patient self-management, reduce unnecessary care visits, and provide high quality care

#### Clinician Experience

Clinician experience is maximized through prioritized care delivery approaches for high acuity patients and enables activities like research and education

#### Recommendations

- Standardize function-driven care: clinical pathways for functional assessment that include PROs + clinical performance measures throughout the care continuum
- Expand cancer care delivery research to study embedded rehabilitation models: focus on implementing functional assessment tools and pathways for management of function.
- Create shared services between rehabilitation service line and oncology service lines in healthcare systems.
- Optimize rehabilitation providers capacity: Leverage existing competencies to promote workforce education that encourages translation of knowledge and skills to the cancer population.
- Consider payment incentives for comprehensive multidisciplinary survivorship care services (e.g. Merit-based Incentive Program)

