

# Why Crisis Services Must be Improved

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# A Peaceful Coastal Community



## City of Pacifica rated one of the top 100 safest cities in America

*By Pacifica Tribune*

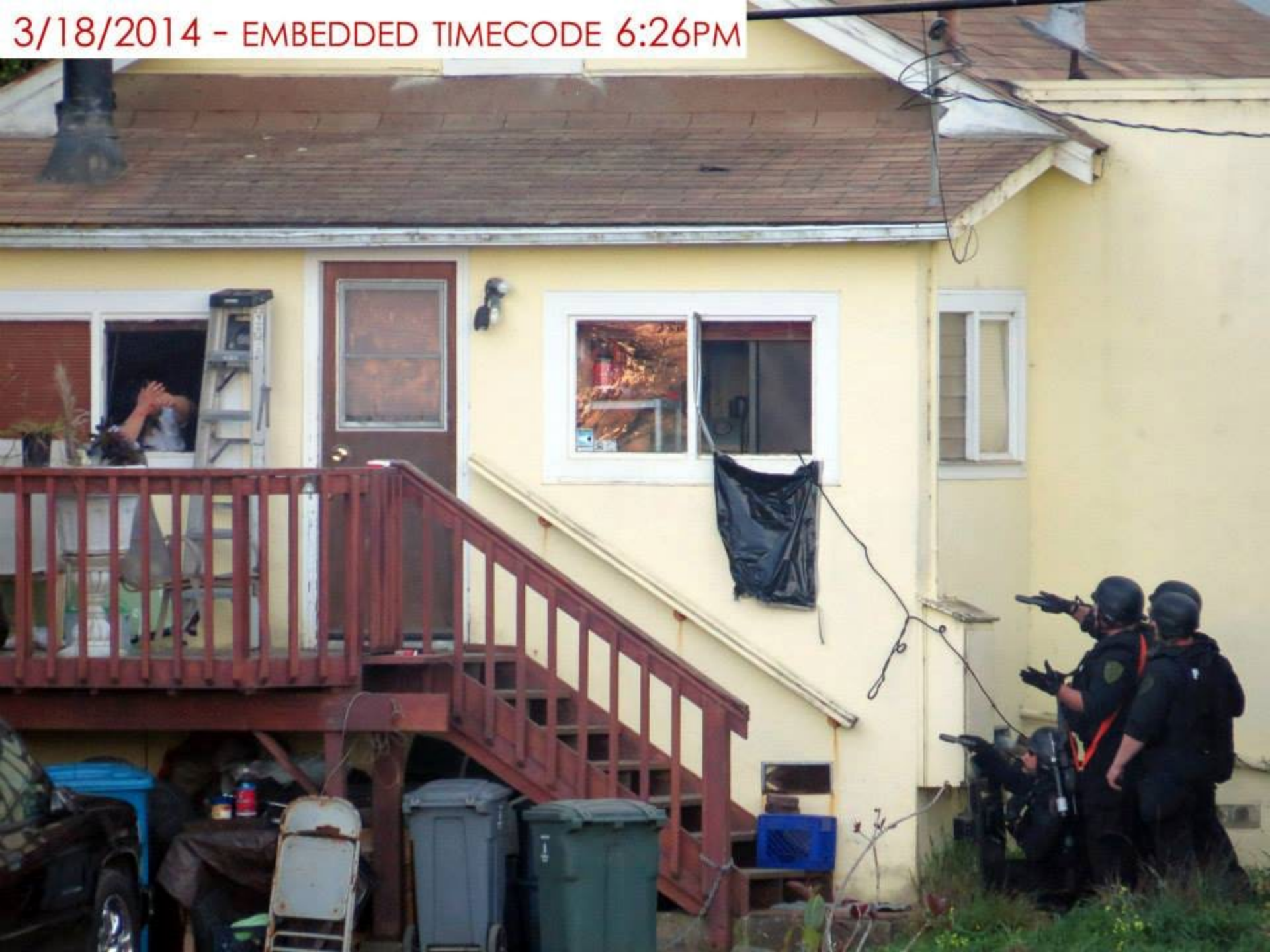


# March 18

- Christina Goias calls 911 with concern about her son Errol who is staying at his father's home in Pacifica
- Christina tells the dispatcher: "He has paranoia and he's thinking people are wanting to assassinate him, and now he doesn't trust anyone, I am worried he might hurt himself"
- Then:
  - Facebook posts: What's going on on Pedro Point?
  - Why can't I get to my house?
  - Why are all the police here?
  - What's going on?



3/18/2014 - EMBEDDED TIMECODE 6:26PM









3/18/2014 - EMBEDDED TIMECODE 6:28PM



3/18/2014 - EMBEDDED TIMECODE 6:36PM





# 3 months later: Another Tragic Loss



Half Moon Bay: 18-year-old Yanira Serrano-Garcia  
Schizophrenia refusing to take her medication,  
Sheriff Dept called by brother for help



What begins as a Call for help...after 6  
hours ends with...

**nf** NEWS FIX

## **More Than Half of Those Killed by San Francisco Police Are Mentally Ill**







Kristine



Lavall Hall, 25



Errol

# Across nation, unsettling acceptance when mentally ill in crisis are killed



Wilfredo Justiniano, 41



Dontre Hamilton, 31



Yanira Serrano-Garcia, 18



# Basic Training

- Police Officer Standards and Training (POST)
  - Between 700 to 1200 hours with 4 devoted to developmental disabilities and 4 to mental disabilities
- Crisis Intervention Training – The Memphis Model
- Jeannine Loucks videos
  - 6 DVDs sponsored by Rotary with The Mental Health Association of Orange & APNA
  - Wants a 24-hour training program

