Leonardo da Vinci (1452-1519)

"Before you make general rule of this cure, test it 2 or 3 times and observe whether the tests produce the same effects."

Paris Manuscript 57e, cited by Walter Isaacson in Leonardo da Vinci

THE NEW YORK TIMES BESTSELLER

THE CHECKLIST MANIFESTO

HOW TO GET THINGS RIGHT

PICADOR

ATUL GAWANDE BESTSELLING AUTHOR OF BETTER AND COMPLICATIONS

October 30, 1935

U.S. Army Air Corps competition for Long Range Bombers

Boeing Model 299

- Aluminum alloy
- 4 engines
- Best design compared to Martin and Douglas entries
- Could:
 - Carry 5 times as many bombs as required
 - Fly faster than other bombers
 - Fly twice as far

Army anticipated buying 65

Plane took off, climbed to 300 feet, stalled, and crashed

Major Ployer P. Hill, pilot, and one other crew member died

Investigation:

No mechanical failure – pilot error due to unprecedented complexity

Pilot responsible for:

- 4 engines with oil-fuel mixture
- Retractable landing
- Wing flaps
- Electric trim tabs
- Constant speed propeller pitch
- Etc.

Pilot forgot to release a new locking mechanism on the elevator and rudder controls

"Too much plane for one man to fly"

Boeing went nearly bankrupt

Aftermath

- Army purchased a few Boeing 299s as test planes
- Group of test pilots assigned to improve safety
- Created pilot checklist short enough to fit on index card
- Step-by-step checks for takeoff, landing, and taxiing
- "Dumb stuff"
- Pilots went on to fly B-17 (nee 299) 1.8 million miles without a single accident!
- Army ordered almost 13,000 aircraft
- Decisive advantage in war against Germany

Checklist Applicability

Flying a B-17 Safely in 1935 Performing and Reporting Science in 2019

Alignment of incentives

Absolute

Complexity

Number of decisions

Large, but finite

Analogue World:

Dials and binary switches

Relative

Digital World: 50 Shades of Gray

Virtually infinite

Dependence on others

Dependence on black boxes Important, but limited universe Important, and expanded universe

Important, but finite and relatively simple to 'kick the tires'

Vital and increasingly difficult to 'kick the tires'