

**The Roles of Trust and Health Literacy in Achieving Health Equity  
A Workshop Series**

**Meeting #2: Public Health Institutions**

**AGENDA | September 28, 2022  
1:00 – 2:30 pm Eastern Time**

**Workshop Objectives** | This series of three virtual, public, workshops will explore how employing health literacy principles might contribute to improving trust in health institutions, and thereby to addressing health inequities. Each of the three workshops will focus on the role of health literacy and trust in a particular setting:

- Clinical settings
- Public health institutions
- Community organizations

The second session will focus on organizational health literacy of public health institutions at various levels of government (including local, tribal, state, and federal government).

1:00 - 1:15 pm

**Introduction**

- **Lawrence Smith, MD, MACP**  
Chair of Health Literacy Roundtable  
Dean, Zucker School of Medicine at Hofstra/Northwell  
Executive Vice President & Physician-in-Chief  
Northwell Health
- **Jennifer Dillaha**  
Director  
Arkansas Department of Health  
State Health Officer

1:15 - 2:00

**I. Presentations: Case Studies**

*Federal Level*

- **Lenora Johnson**  
Director  
Office of Science Policy, Engagement, Education, and  
Communications

National Heart, Lung, and Blood Institute (NHLBI)  
National Institutes of Health (NIH)

*State Level*

- **Wilma Alvarado-Little**  
Associate Commissioner and Director  
Office of Minority Health and Health Disparities Prevention  
New York State Department of Health

*Tribal Government*

- **Gerri Chee**  
(Navajo/Dine; Mexican People Clan, born for the Redhouse People Clan)  
Senior Health Educator Health Education  
Program/Department of Public Health Services  
Navajo Department of Health
- **Philene Herrera**  
(Navajo/Dine)  
Health Program Manager  
Navajo Health Education Program

*Local Level*

- **Martha Whyte**  
Regional Administrator and Regional Medical Director  
Louisiana Office of Public Health

2:00 - 2:30 pm

**II. Panel Discussion**

*Moderator*

- **Jennifer Dillaha**  
Director  
Arkansas Department of Health  
State Health Officer

2:30pm

**Workshop Adjourns**

**Workshop Planning Committee** | Jill Abell (Merck), Terry Davis (Louisiana State University Health Shreveport), Jennifer Dillaha (Arkansas Department of Health), Nicole Holland (Tufts University School of Dental Medicine), Michael McKee (University of Michigan Medical School), Lisa Fitzpatrick (George Washington University Milken Institute of Public Health), Michael Wolf (Northwestern University Feinberg School of Medicine), Catina O’Leary (Health Literacy Media), Amanda J. Wilson (National Library of Medicine)

*Note: The planning committee’s role is limited to planning the workshop. A proceedings based on workshop will be prepared by an independent rapporteur.*

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This webinar will be archived on  
<https://www.nationalacademies.org/our-work/the-roles-of-trust-and-health-literacy-in-achieving-health-equity-a-workshop-series>