

ROUNDTABLE ON QUALITY CARE FOR PEOPLE WITH SERIOUS ILLNESS

**Caring for People with Serious Illness during the COVID-19 Pandemic:
A Workshop on Lessons Learned and Future Directions**

WEBINAR 2 AGENDA

**WEBINAR 2: Workforce and Telehealth: Innovations, Challenges, and Opportunities
November 18, 2021
12:00 – 3:00 PM ET**

WELCOME FROM THE ROUNDTABLE ON QUALITY CARE FOR PEOPLE WITH SERIOUS ILLNESS

12:00 PM	<p>Peggy Maguire, JD (<i>Roundtable Co-Chair</i>) President and Board Chair, Cambia Health Foundation</p> <p>James Tulskey, MD (<i>Roundtable Co-Chair</i>) Chair, Department of Psychosocial Oncology and Palliative Care, Dana-Farber Cancer Institute; Chief, Division of Palliative Medicine, Department of Medicine, Brigham and Women's Hospital; Co-Director, Harvard Medical School Center for Palliative Care; and Professor of Medicine, Harvard Medical School</p>
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12:05 PM	<p>Overview of the Day's Sessions and Highlights of Webinar One</p> <p>Brynn Bowman, MPA (<i>Planning Committee Co-Chair</i>) Chief Executive Officer, Center to Advance Palliative Care (CAPC) Assistant Professor, Brookdale Department of Geriatrics and Palliative Medicine Icahn School of Medicine at Mount Sinai</p> <p>Susan Elizabeth Wang MD, FAAHPM, HMDC (<i>Planning Committee Co-Chair</i>) SCAL Chief, Dept of Geriatrics & Palliative Medicine SCAL Medical Director, Life Care Planning & Serious Illness Care National Lead, Palliative Care, Kaiser Permanente</p>
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SESSION ONE: WORKFORCE CHALLENGES AND INNOVATIONS

12:15 PM	<p>Lived Experience</p> <p>Rodney O. Tucker, MD, MMM, FAAHPM Professor of Medicine Interim Division Director- Gerontology, Geriatrics and Palliative Care Director, UAB Center for Palliative and Supportive Care</p>
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12:25 PM	Speakers Elaine Larson, RN, PhD, FAAN, CIC Anna C. Maxwell Professor of Research Emerita and Special Lecturer, School of Nursing, Professor Emerita of Epidemiology, Mailman School of Public Health, Columbia University Senior Scholar in Residence, New York Academy of Medicine Liz Fowler, MPH President and CEO Bluegrass Care Navigators Shreya Kangovi, MD, MS Founder, Executive Director, Penn Center for Community Health Workers Associate Professor, Medicine, Perelman School of Medicine
1:05 PM	Panel Discussion and Audience Q&A <i>Moderator</i> Susan Wang
SESSION TWO: PERSPECTIVES ON THE USE OF TELEHEALTH	
1:45 PM	Speakers Steven Clauser, PhD, MPA Program Director, Healthcare Delivery and Disparities Research PCORI Jacob Strand, MD Internist, Palliative Care Specialist Mayo Clinic Pat Justis, MA Executive Director, Rural Health/Office of Community Health Systems, Health Systems Quality Assurance, Washington State Department of Health
2:15 PM	Panel Discussion and Audience Q&A <i>Moderator</i> Haiden Huskamp, PhD Henry J. Kaiser Professor of Health Care Policy Harvard Medical School

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2:55 PM	Closing Remarks Brynn Bowman Susan Wang
3:00 PM	Webinar Adjourns