Genomics-Enabled Learning Health Care Systems

Health System Perspective

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Georgia Tech

Health System Perspectives Outline

Why: Genomics

- Rationale
- Confounders

How: Enabling New Programs

- Issues, priorities
- Enhancing performance

Example: Healthcare Innovation Program

- Strategy, tactics
- Impact, lessons



Why Genomics-Enabled Health Systems? Predictive Value of Genomics

Risk of disease

- Onset
- Resistance

Host response to disease

- Course
- Severity

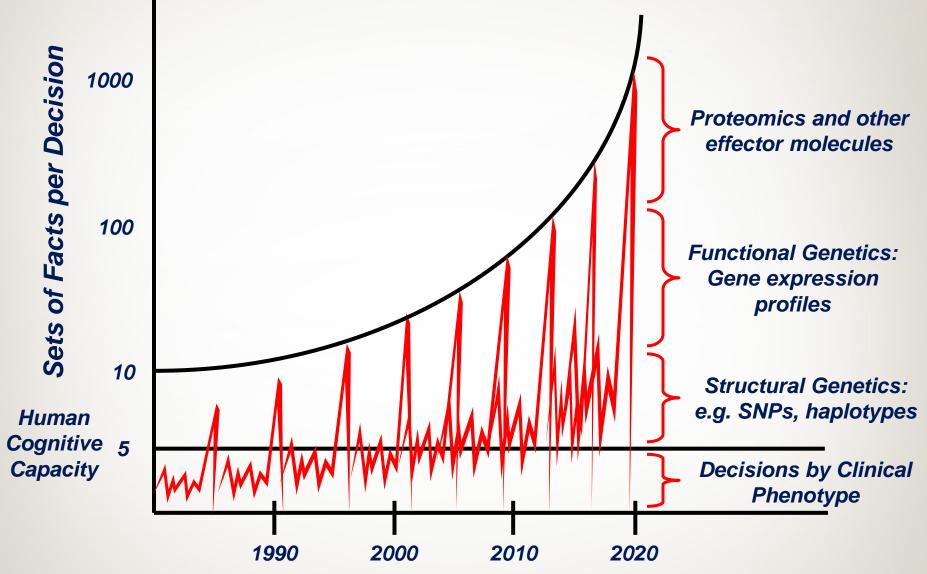
Response to treatment

- Effectiveness
- Complications

However.... Cost-benefit??

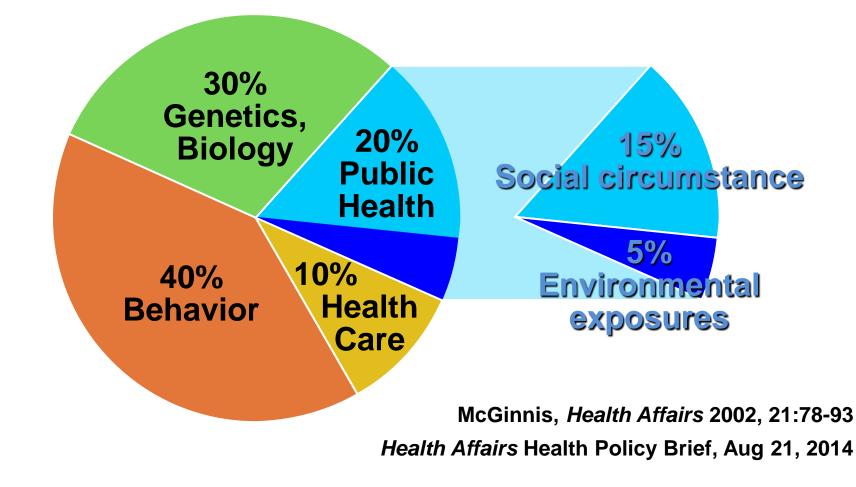


Central Challenge: Overwhelming Complexity



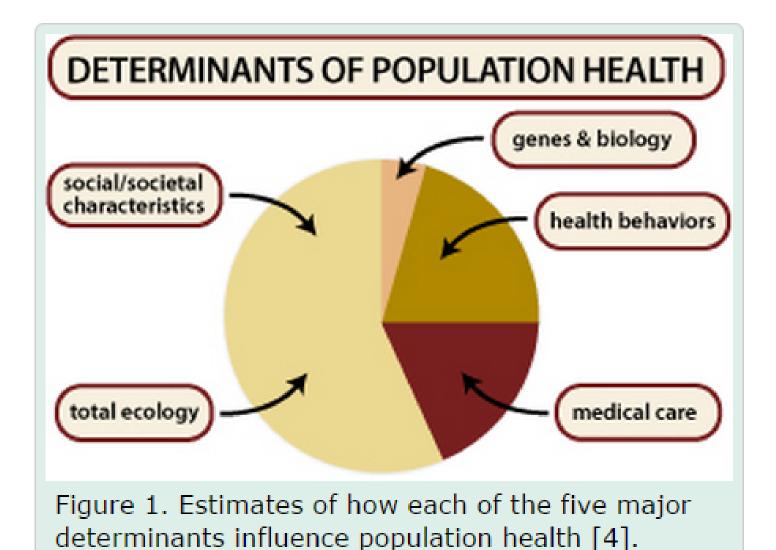
VANDERBILT VUNIVERSITY MEDICAL CENTER Stead WW. Beyond expert-based practice. IOM (Institute of Medicine). Evidence-based medicine and the changing nature of health care: 2007 IOM annual meeting summary,(Introduction and Overview, p. 19). Washington, DC: The National Academies Press 2008.

Determinants of Population Health and Disease



Healthcare Innovation Program

EMORY





Healthcare Innovation Program http://www.cdc.gov/socialdeterminants/faq.html (12/5/2014) Tarlov, Ann NYAS 1999; 896: 281-293.

Enabling New Programs in AHCs Issues and Priorities

- **Reimbursement:** value vs volume
- **Delivery models:** ACOs, medical homes
- **Competition:** retail, virtual, boutique
- **Compliance:** regulatory, financial
- IT: applications, cost, implementation
- Education: content, delivery, cost
- Focus: health care vs. disease care
- Organizational, Professional silos:
 - Academic units, health system
 - Health professions, medical specialties
 - Poor care coordination, teamwork



Enabling New Programs in AHCs Aligning Missions Among Units

Mission	Hospital System	Faculty Practices	University Schools		
Healthcare	✓	✓	?		
Education	?	?	\checkmark		
Research	?	?	✓		
Community	✓	?	✓		
Support Services Financial, Planning, Communications, IT, HR, etc					



Enabling New Programs in AHCs Aligning Priorities Among Units

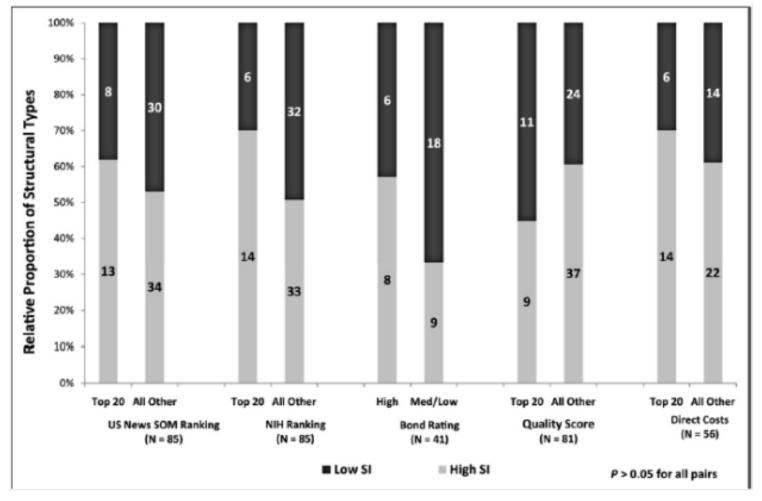
Mission	Business Model (Culture)	Measures
Healthcare	Profit and loss (Command-Control)	Quality Cost/revenue Access
Education	Service (Academic)	Student quality Job placement Rankings
Research	Return on investment (Innovation)	Funding Papers Impact
Community	Service (Philanthropic)	Population health Economic benefit Workforce



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Enabling New Programs in AHCs Structural Alignment and Performance





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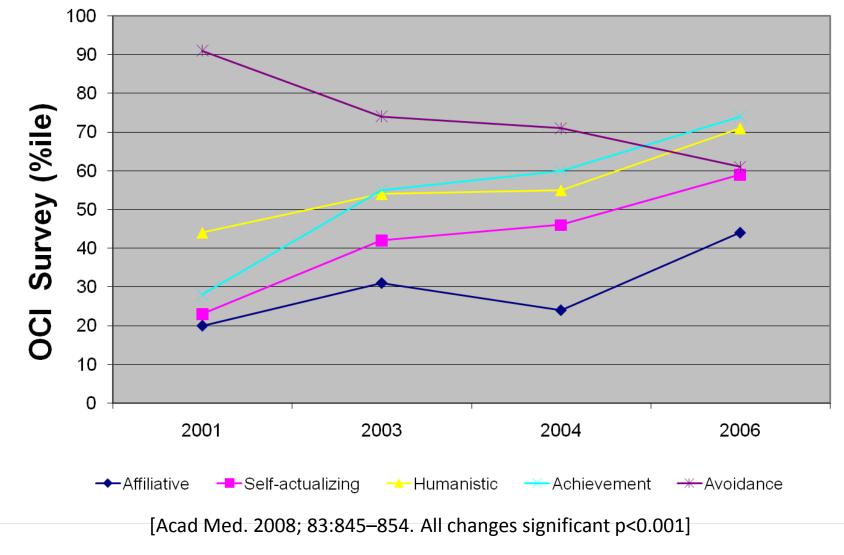
Keroack et al, AmerJSurg 2011; 202: 119-126

Enabling New Programs in AHCs Functional Alignment and Performance

Table 1 Responses to the FA questionnaire						
Functional Area	Mean Rating	Range	Correlation With Overall Integration			
Budgeting	3.53	1-5	0.54			
Financial reporting	3.19	1-5	0.58			
Capital planning	3.27	1-5	0.68			
Program planning	3.78	1-5	0.58			
Strategic planning	4.00	1-5	0.65			
Chair hiring/firing	4.00	1-5	0.31			
Chair evaluation	3.37	1-5	0.39			
Medical directors	3.70	1-5	0.30			
Financial transfers	4.04	1-5	0.48			
Business development	2.73	1-5	0.50			
Information systems	4.16	1-5	0.38			
Communication	<mark>3.33</mark>	1-5	0.67			



Enabling New Programs in AHCs Culture Change (OSUMC)



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Enabling New Programs in AHCs Performance Change (OSUMC)

MEASURE	2000-2001	2005-2006			
SATISFACTION					
Employees					
Staff – high satisfaction	66%	76% (<0.001)			
Residents – high satisfaction	46%	57%			
Patients					
High satisfaction (9-10 rating)	65.8%	77.1%			
Local market share	22.7%	26.4%			
Students					
Satisfaction (percent favorable)	90.5%	98.1%			
Applicants (percent of total national pool)	8.9%	10.9%			
PERFORMANCE					
Academic					
USN&WR medical school rank, overall	44	32			
USN&WR medical school rank, objective	42	23			
USN&WR medical school rank, reputation	44	30			
Research					
Sponsored research (\$/sf)	\$253	\$371			
NSF research funding ranking	46	25			
Clinical					
USN&WR hospital ranking	35	20			
USN&WR number of top programs	6	10			
UHC ranking	N/A	5			
Financial					
Revenue	\$548M	\$1,215M			
Operating margin	- 10.5%	6.4%			
Operating cash	– \$53M	\$25M			
Operating reserves	\$45M	\$124M			



Enabling New Programs in AHCs Example: HIP

Background (2010)

- Priority: expand health services research & education
- Existing programs scattered across units, institutions
- Limited resources to establish traditional "center"

Goals

- Increase quality, scope, impact, recognition
- Accelerate interactions across disciplines & units
- Engage other academic & healthcare organizations
- Develop new activities to accelerate collaboration
- Minimize expense, competition for resources/recognition
- Define measures for assessment & success



Enabling New Programs in AHCs Example: HIP

Tactics/Programs

- Website: inventory of projects, people, funding by topics
- Liaisons: 19 schools/institutions; 13 student groups, 9 EAB
- Seed Grants: >170 multidisciplinary/unit proposals
- Symposia: quarterly, >80 speakers, >1700 attendees
- Interest Groups: >60 meetings, >500 participants
- Research Planning: 22 meetings, 11 units, >120 faculty
- Student-faculty: Networking Nights/Match-Connect

Results

- Significant (p<0.0001) increase in HSR funding; 2 courses
- Engagement of > 1,700 faculty/students, >50 units



Enabling New Programs in AHCs Observations and Lessons Learned

- Focus on cross-unit/disciplinary teams & players
- Don't duplicate/compete with existing activities
- Small investments can yield significant returns
- Justify resources: cost-benefit accounting, ROI
- Agree on measures of success
- Demonstrate benefit to patients, students, staff



Engage committed internal/external advocates

Enabling New Programs in AHCs Summary of Issues

Financial

- Costs: direct, indirect
- Revenue: value vs volume

<u>Risk-Benefit</u>

- Regulatory, compliance
- Patient outcome, safety

Implementation

- Alignments: mission, disciplines
- Collaboration: across units, institutions
- Culture change

