# **Enacting Hispanic "servingness":**Insights from UTEP

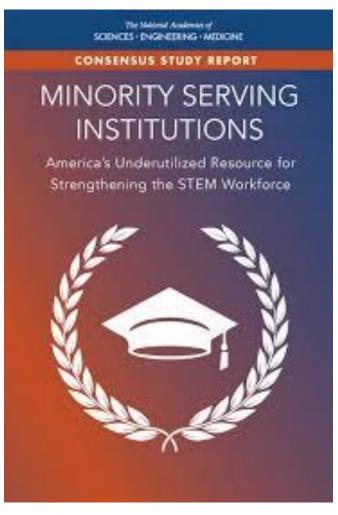
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### MSIs: Intentionality in leadership



- Dynamic, multilevel, missiondriven leadership
- 2. Institutional responsiveness to meet students where they are
- 3. Supportive campus environments
- 4. Tailored academic and social supports
- 5. Mentorship and sponsorship
- 6. Undergraduate research experiences
- 7. "Mutually beneficial" public and private-sector partnerships

(NASEM, 2019, p. 4)

## Multidimensional "servingness"

- External influences (e.g., legislation, governing boards, NSF) and boundary spanning to mediate these
- Structures for serving
- Students' academic and non-academic experiences and outcomes (e.g., racialization, cultural validation, graduation, civic leadership)

(García, Núñez, & Sansone, 2019)

#### Structures for serving

- Centering HSIs and Hispanic students in strategic plans and mission statements
- Assembling networks of support through external boundary spanning and institutionalizing effective practices
- Engagement with Hispanic communities, K-12, community colleges
- Culturally relevant curricula and pedagogy
- Organizational leadership and decisionmaking, incentive structures, hiring toward faculty and staff diversity

### **UTEP** and computing

- Institution: units enact vision and specialized strategies, "Bienvenidos" to office hours across campus
- Department: Peer-led team learning, Affinity Research Groups, Dia de Muertos
- <u>Discipline</u>: Socialization through professional clubs, conference attendance (Grace Hopper, GMiS), computing scholarships (gender and race/ethnicity), internships (e.g., Google)

### **UTEP** as Hispanic "servingness"

- Creating opportunity structures accessible to all students
- Serving at institutional, department, and disciplinary levels
- Applying data toward equitable experiences and outcomes
- Creating an organizational culture of networked academic, social, cultural, financial, and career support to enact "intentionality" (NASEM, 2019)

#### Thank you!

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#### References

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