



# NPLI FIELD RESEARCH

20+ years of helping leaders be ready, relevant, and resilient when it matters most:

- Public health emergencies
- Natural hazard incidents Industrial incidents
- Terrorism
- National Special Security Events
- Agency change and transformation

## PIVOTING TO NEW REALITIES

### **Routine Operations**

- Emphasizes operational competence
- Relative clarity & low risk
- Limited consequences
- Linear activities

Optimize-Routinize-Exercise



Respond-Adapt-Resile

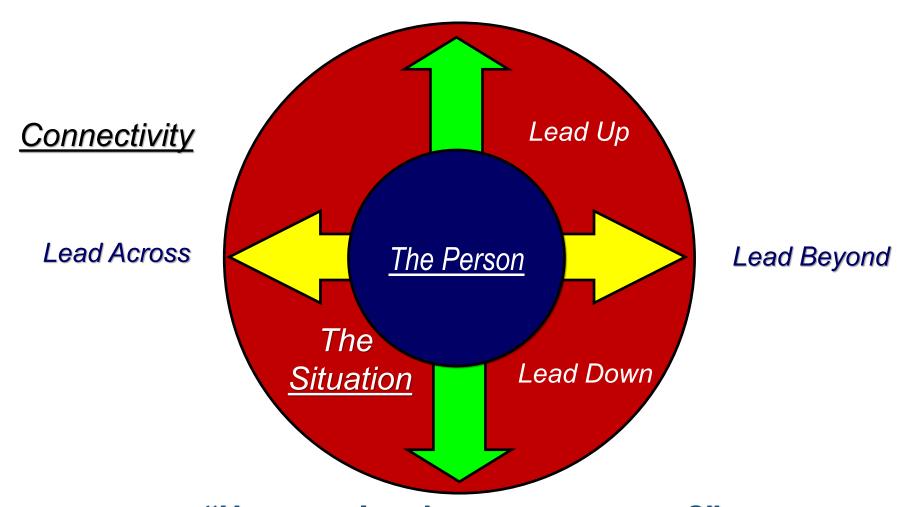
### Crisis & Change

- Emphasizes emotional competence
- Higher ambiguity & risk
- Greater consequences
  - Non-linear activities

Leading

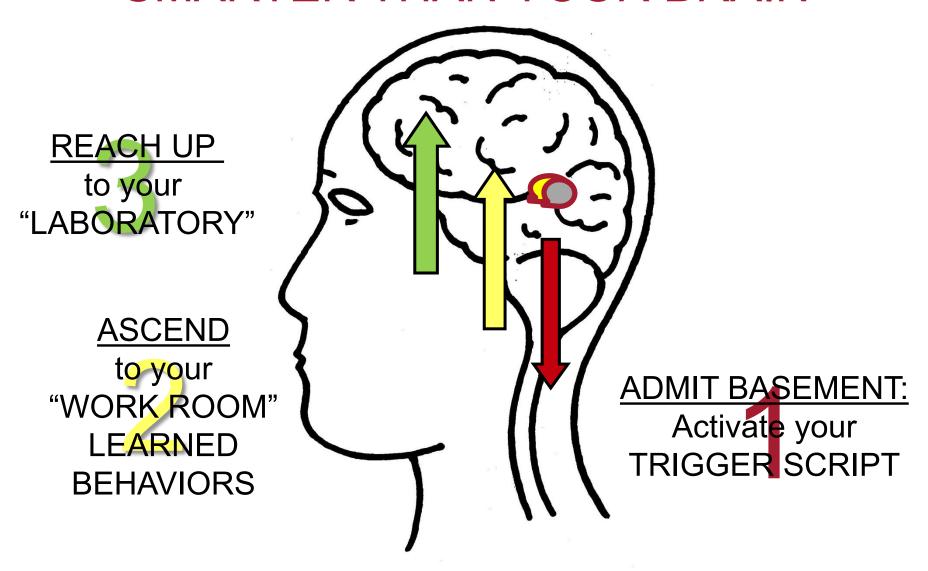
Managing

# THE THINKING & PRACTICE OF META-LEADERSHIP



"How can I make you a success?"

# GETTING "SMARTER THAN YOUR BRAIN"



### FORM A SWARM

#### **The 5 Principles**

- Unity of Mission
- Generosity of Spirit and Action
- Stay in Your Lane
- No Ego No Blame
- Foundation of Trustbased Relationships

