



# SERIOUS MENTAL ILLNESS (SMI) & THE BEHAVIORAL HEALTH WORKFORCE CRISIS

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# The 'crisis in brief'

- **Longstanding shortages in sufficiently trained public sector SMI providers have worsened still further post-pandemic**
- SMI training has been de-prioritized with social work, counseling & clinical psychology for several decades

*Most MSWs and counseling MA students graduate with no training in SMI beyond a standard diagnostic (DSM) course*

- **Shortages of qualified providers even worse in intersectional areas including**
- Prison and jail-based MH services & diversion programs
- Intensive service programs (mobile outreach, Assertive Community Treatment, inpatient & partial hospitalization)
- Crisis services continuum

## These gaps & shortages are extremely consequential

- **SMI remains one the most significant causes of years lost to disability (disability adjusted life years) in the US & globally**
- Costs to the system are staggering
- **Access to evidence based / supported practices in SMI is minimal; non-evidence supported practices remain normative**
- Outcomes have not improved decade on decade for the past 40 years

**We consistently &  
repeatedly fail to  
support &  
prioritize SMI  
services,  
providers (&  
service users)**

**Reasons?**

**Stigma**

**Societal devaluation / abandonment**



**Unwillingness or inability to prioritize the  
structural changes we need, instead  
focusing on often ineffective individual  
level intervention**

DEBATE

The new World Mental Health  
impossible things

Stephen Allison <sup>1</sup>, Tarun Basu  
Vinay Lakra <sup>5</sup>

# A widening longevity gap between people with schizophrenia and general population: A literature review and call for action

Ellen E. Lee<sup>a b</sup>, Jinyuan Liu<sup>c</sup>, Xin Tu<sup>a c</sup>, Barton W. Palmer<sup>a d</sup>, Lisa T. Eyler<sup>a d 1</sup>,  
Dilip V. Jeste<sup>a d e 1</sup>  

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<https://doi.org/10.1016/j.schres.2017.09.005> 

broadly—especially by people with lived experience from diverse backgrounds about how this chronically under-resourced field, as part of wider mental health reform, is being reprioritised.

**Keywords** Sub-Saharan Africa, Psychosis, Global Mental Health,

# Evolving Public Views On The Likelihood Of Violence From People With Schizophrenia: Stigma And Its

by John Monahan

<https://doi.org/10.1377/hlthaff.2019.00702>  
...ding potential violence and support for  
...for schizophrenia. By 2018 over  
...teria for schizophrenia as dangerous to  
...tment. Sixty-eight percent saw people

...view of the historical role of psychology in the  
...onfluence of factors renders this a propitious time for psychologists to  
...to the care of those living with an SMI. These factors include (a) the  
...ed and/or functional assessment tools and effective psychosocial

- Systemic (e.g., management interventions, often created or empirically tested and enhanced by psychologists, (b) the continuing evolution of a recovery movement which brings more optimism to the field, and (c) the
- Training factors (e.g., the establishment, over the past 15 years, of an APA recognized and approved infrastructure to provide
- Further, stigma held in the establishment, over the past 15 years, of an APA recognized and approved infrastructure to provide and recognize formal SMI Psychology training and expertise. (PsycInfo Database Record (c) 2024 APA, all rights reserved).

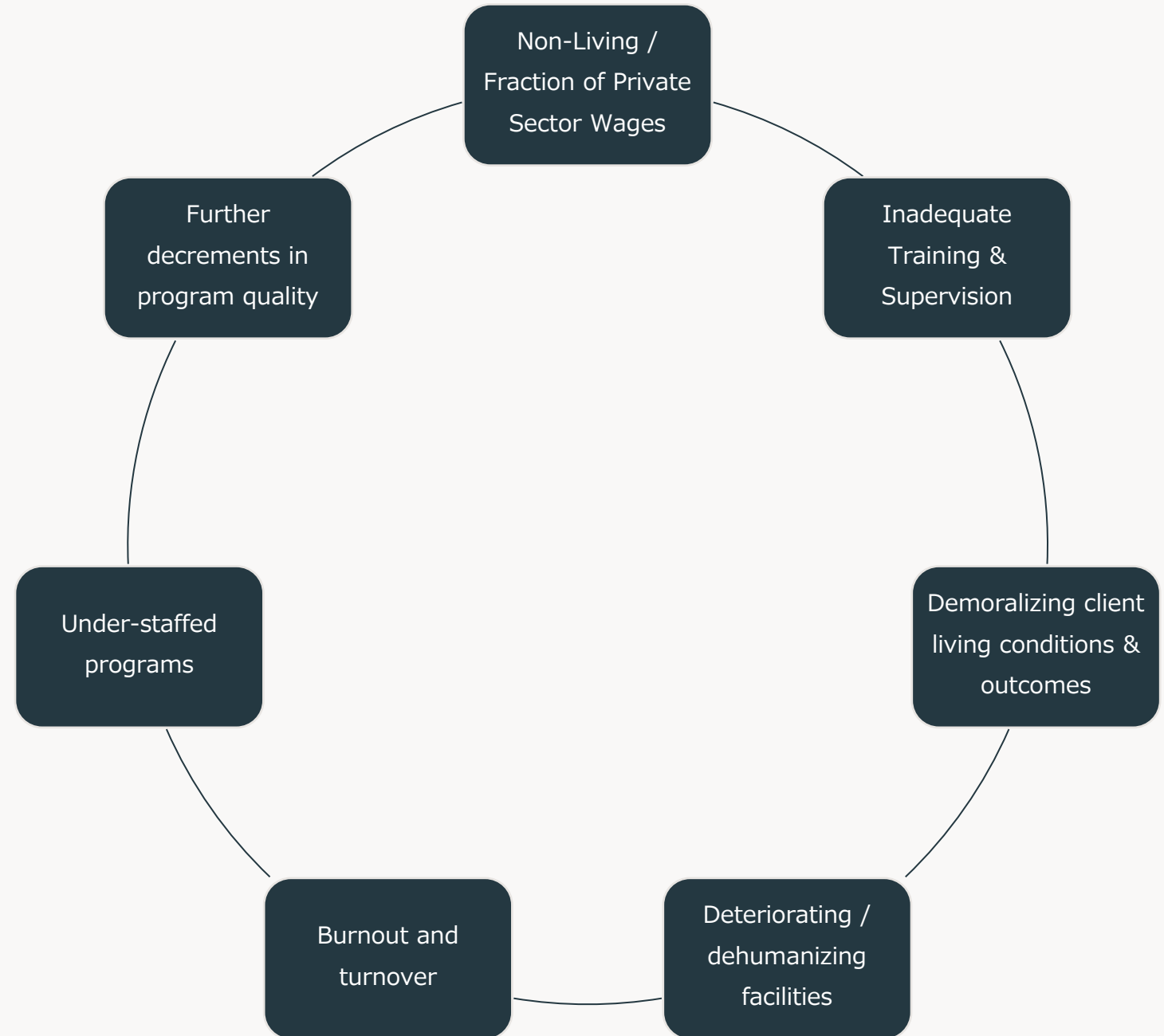
**Some of our  
“solutions”  
harmful at  
worst, unlikely  
to succeed**

- **Diverting ‘SMI’ service dollars to preventative services**
- Case study = CA Mental Health Services Act
- **Belief that underpaid, often exploited peer specialists & community health workers can “fill the gap”**

**Ways forward**

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# Disrupt toxic feedback loops





**(It's all  
connected)**

**What is responsible for the daily demoralization providers face?**

- **Disability poverty – need SSI reforms**
- **Unequal opportunity & non-integration– need ADA reforms**
- **Poor or absent housing – Section 8 program reform, urban planning, housing equity**
- **Lack of parity – parity reforms & enforcement**
- **Inadequate worker training, support & compensation (next slide)**

***ultimately we do not solve the workforce crisis through workforce solutions alone***

# Incentivize training & 'SMI' placement

- **Federal, state & professional association initiatives to incentivize quality SMI training in social work, counseling, psychology**
- Focus on values-based services, integrating lived experience (those most impacted)
- *Example = New York State SMI EBP training incentive program*
- **Medicare/Medicaid reforms to increase the pay of front-line public sector workers**
- Re-imbursement rates, alternative payment models etc
- **Federal, state & regional investment in loan repayment / loan forgiveness**
- **Pay peer supporters, CHWs & other front-line workers a living wage & establish mechanisms for career advancement / mobility**

# **Give SMI services the level of prioritization they deserve**

- **Ethical and moral obligation to support the full community participation of individuals with SMI, valuing them as citizens**
- And do so now, understanding the necessity of culture change
- **Adequately / equitably fund the SMI workforce, services, services research & community support**
- That means state MH authorities, SAMHSA, HRSA & NIMH (etc)
- **Refuse the temptation to solve workforce problems by replacing positions paid more with positions paid less (aka task shifting), esp when those paid less are precisely members of the target group**