

Executive Leadership Strategies to Drive Diagnostic Excellence: A Webinar Participant Biographies

Forum on Advancing Diagnostic Excellence Members

David B. Larson, M.D., MBA, is Professor of Radiology (Pediatric Radiology) and Executive Vice Chair in the Department of Radiology at Stanford University. He also serves as the Associate Chief Quality Officer for Improvement for Stanford Health Care, overseeing improvement training programs at SHC. Dr. Larson is a national thought leader in radiology quality improvement and patient safety, and a regular speaker regarding topics ranging from pediatric CT radiation dose optimization to radiology peer learning. He is the founder of Stanford's Realizing Improvement through Team Empowerment (RITE) program and co-founder of the Clinical Effectiveness Leadership Training (CELT) program, continuing to serve as co-executive director of both programs. He also founded and leads the Stanford Medicine Improvement Capability Development Program (ICDP) and the Advanced Course in Improvement Science (ACIS). Dr. Larson is the founder and program chair for the annual Radiology Improvement Summit held annually at Stanford, which began in 2015. He currently serves on the Board of Trustees of the American Board of Radiology, overseeing quality and safety, and on the Board of Chancellors for the American College of Radiology as the chair of the ACR's Commission on Quality and Safety. He also founded and leads the ACR Learning Network, which was launched in 2021. Dr. Larson graduated with his BS in mechanical engineering from Brigham Young University and his MD and MBA from Yale. He completed his internship in pediatrics, residency in diagnostic radiology, and fellowship in pediatric radiology at the University of Colorado in Denver.

Saul N. Weingart, M.D., Ph.D., MPP, is the Chief of General Internal Medicine at Tufts Medical Center. He served as Chief Medical Officer and Senior Vice President of Medical Affairs at Tufts Medical Center and Professor of Medicine, Public Health, and Community Medicine at Tufts University School of Medicine from 2013-2021. Previously, he served as Vice President for Quality Improvement and Patient Safety at Dana-Farber Cancer Institute. Dr. Weingart holds a doctorate in public policy from Harvard and an MD degree from the University of Rochester. Dr. Weingart's research examines patient safety in primary and specialty care, patient engagement, and diagnostic errors. A practicing general internist, Dr. Weingart served as a member of the board of directors of the National Patient Safety Foundation and was the recipient of the 2012 John M. Eisenberg individual achievement award in quality and patient safety.

Panelists

Elaine Batchlor, M.D., MPH, is the Chief Executive Officer of MLK Community Healthcare, a private, safety net hospital and health system that provides care to 1.3 million residents of the medically underserved community of South Los Angeles. In this role, as well as in previous positions as Chief Medical Officer for LA Care, the nation's largest public insurance plan, Dr. Batchlor has devoted her career to reducing health disparities and expanding health care quality and access for the most vulnerable. Her innovative efforts to address Medi-Cal provider shortages, payment inequities, and other structural and environmental obstacles to health earned her the James Irvine Foundation Leadership Award and the Partners in Care Vision and Excellence in Healthcare Leadership Award. In 2019 she was elected to the National Academy of Medicine and in 2023 she was appointed as a Regent of the University of California system. Her first-hand observations

of the people, policy and payment challenges to health equity have been widely published in the media, including in The Atlantic, The Washington Post, The Los Angeles Times and more. A rheumatologist by training, Dr. Batchlor is a graduate of Harvard University, Case Western Reserve and the UCLA Fielding School of Public Health.

Regina Cunningham, Ph.D., RN, AOCN, FAAN, is an accomplished nurse executive, scientist, and educator who has made significant contributions to advancing nursing practice and clinical care. Cunningham is currently Chief Executive Officer at the Hospital of the University of Pennsylvania and Adjunct Professor and Assistant Dean for Clinical Practice at the University of Pennsylvania, School of Nursing. She has extensive experience in the organization and delivery of nursing service across the care continuum, with particular expertise in the utilization of nursing resources in care delivery systems. In her former role as Chief Nurse Executive, she was responsible for a broad array of strategic and operational functions, including the development of professional practice standards, oversight of quality, and strengthening the integration of scholarship within the practice of nursing. Her research interests include the effect of nursing on outcomes, clinical trials, and innovative models of care delivery. She has been funded on numerous research initiatives and currently serves as Principal Investigator on a \$1.7 million award from the National Cancer Institute focused on developing strategies to improve accrual to clinical trials. Dr. Cunningham received a baccalaureate degree from The College of Mount St. Vincent, a Master of Arts in the Delivery of Nursing Service from New York University, a Doctor of Philosophy from the University of Pennsylvania, and then completed a post-doctoral fellowship at Yale University. She was selected as a Robert Wood Johnson Executive Nurse Fellow in 2006 and was inducted as a Fellow of the American Academy of Nursing in 2014.

Mark Reynolds is Chief Executive Officer of CRICO (A Reciprocal Risk Retention Group), CRICO VT, and The Risk Management Foundation of the Harvard Medical Institutions Incorporated. CRICO is a leader in patient safety and risk management and is one of the largest malpractice insurance companies in the United States. As CEO, Mark ensures that the company fulfills its mission to protect providers and promote safety. Mark oversees the CRICO insurance program, which includes all the Harvard medical institutions and their affiliates. Working closely with CRICO's board and subscribers to facilitate cross-organizational convenings, he encourages the sharing and adoption of proven patient safety initiatives. Mark joined CRICO in 2012, and his vision and direction steered the organization towards establishing system-wide operational and technological advancements, strategic planning with goals that cascade throughout the organization, improved analytic capabilities including a focus on data literacy for all employees, and the reorganization of the corporate structure to an RRRG. As CRICO's subscribers have evolved and expanded, Mark has championed the development of innovative solutions to meet their needs, including policies and services to support them in different states and venues. CRICO has also provided an average return on investment of over nine percent per year. Throughout Mark's tenure, CRICO has maintained a rate of claims per physician well below the national average and delivered a comprehensive defense strategy, which includes extensive support services. Reduced exposure has permitted CRICO to offer malpractice premiums below those it offered a decade ago. Leading the organization through the pandemic with compassion and transparency, Mark demonstrated a clear dedication to the workforce. High employee engagement scores and low voluntary turnover rates consistently best industry benchmarks, reflecting the positive impact of this approach. Before joining CRICO, Mark was CEO of

Neighborhood Health Plan of Rhode Island, where his outcome-driven approach resulted in the organization being consistently rated among the nation's top 10 Medicaid health plans. Throughout a 30-year career path in insurance, health care, and government Mark has exhibited commitment to excellence and service to the community. Currently, he serves on the Boards of the Medical Professional Liability Association and The Schwartz Center for Compassionate Healthcare. Mark is an alum of Swarthmore College and MIT.

Richard P. Shannon, M.D., serves as the Senior Vice President and Chief Quality and Medical Officer for Duke University Health System. Shannon is responsible for the overall direction, leadership and operational management of the quality and safety programs of Duke Health, and provides leadership in strengthening a quality culture where everyone is engaged and respected. Shannon received his B.A. from Princeton University and his M.D. from the University of Connecticut School of Medicine. He completed his training in internal medicine at Beth Israel Hospital, his cardiovascular training at Massachusetts General Hospital, and was the Francis Weld Peabody Fellow and Associate Professor of Medicine at Harvard Medical School before becoming the Claude R. Joyner Professor of Medicine at Drexel University College of Medicine. Prior to joining Duke Health, he served as executive vice president for health affairs at the University of Virginia, where he worked with faculty and staff to transform the UVA Health System into the premier health care provider in Virginia. Shannon has also served as the Frank Wister Thomas Professor and Chair of the Department of Medicine at the University of Pennsylvania Perelman School of Medicine, and as Chair of the Department of Medicine at Allegheny General Hospital in Pittsburgh. Shannon has received numerous teaching awards from Harvard Medical School, Drexel University College of Medicine, and the University of Pennsylvania School of Medicine. Shannon's investigative interests are in the areas of myocardial metabolism and heart failure, specifically the role of energetics in the progression of heart failure. Shannon's lab was the first to discover the beneficial CV actions of incretins which formed the basis for Ventrigen, LLC, a company designed to develop incretins for the use in treating heart failure. Shannon's pioneering work in patient safety is chronicled in the chapter "First, Do No Harm" in Charles Kenney's *The Best Practice - How the New Quality Movement is Transforming Medicine*. His innovative work also has been featured in *The Wall Street Journal* and *The New York Times*, on CNN and CNBC news segments, and on ABC's "20/20", and was a centerpiece for the PBS report entitled "Remaking American Medicine." Shannon is an elected member of honorary organizations, including the American Society for Clinical Investigation, and served as a senior fellow of the Leonard Davis Institute of Health Economics at the University of Pennsylvania. He currently is a teaching fellow for the Institute of Healthcare Improvement and serves as a member of the Boards of Directors of the Kaiser Foundation Hospitals and Kaiser Foundation Health Plan, Inc., where he chairs the Quality Health Improvement Committee.