

The HARRIS CENTER for Mental Health and IDD

FY 2023

90K individuals served
2M services provided
2,600 dedicated employees
\$325M annual budget

About Us

The Harris Center is the largest provider of community-based behavioral health and IDD services in the State of Texas. Located in Houston, Texas, The Harris Center provides a full continuum of services to better serve one of the most diverse and multi-cultural communities in the nation.

Average Monthly 988 Calls

Texas – **14,880**
 Counties served by The Harris Center - **51**
 Avg Monthly answered by Harris Center Access Hub – **5,200**
 Harris County – **2,800**



Key Data Points We Track

Impact on LMHA services:

Approximately 7% of 988 calls receive a referral to a LMHA

Impact on Emergency Services:

Less than 2% of 988 calls require an emergent response

Comparison to LMHA Community Crisis Lines:

No decrease in LMHA volume, some centers experiencing increases

Likelihood of Caller Accepting Referral

8% of 988 callers
 32% of LMHA Community Crisis Line callers

Healthy Minds, Healthy Communities

Using **Community Initiated Care** to change the way we approach mental health in Harris County



HMHC By the Numbers

10 Harris County Zip Codes
 358,617 people
 6 zip codes primarily Bilingual or monolingual Spanish

Program Inclusion Data

COVID infection and death rates
 Suicide Deaths
 Linkage rate with Harris Center

Key Partnerships

Community Members
 Harris County Medical Examiner & Public Health
 County Community Centers

www.harriscountymhc.org