

Developing a Patient-Centered Approach to Optimizing Veterans' Access to Health Care Services: A Workshop

Committee

Kenneth W. Kizer

Chair

Kenneth W. Kizer, M.D., M.P.H., has served as Chief Health Care Transformation Officer and Senior Executive Vice President of Atlas Research since July 2019. An internationally respected health care leader and physician executive, Dr. Kizer is widely known for his expertise and accomplishments in health system transformation, patient safety and quality improvement, population health management, and veterans' health issues. He is an elected member of both the National Academy of Medicine and the National Academy of Public Administration. Dr. Kizer's broad experience includes engineering the internationally acclaimed transformation of the Veterans Healthcare System – the nation's largest healthcare system – in the late 1990s when serving as the VA's Undersecretary for Health. Dr. Kizer was also the founding President and CEO of the National Quality Forum, considered by many as the nation's premier health care quality improvement organization. Early in his career, as Director of the California Department of Health Services and the state's top health official, he orchestrated California's response to the then new HIV/AIDS epidemic, established the internationally renowned California Tobacco Control Program and the '5-a-Day' for Better Health Program that was later adopted by the NCI for national implementation, and oversaw the development of the Department of Toxic Substance Control. In this capacity, he also managed the nation's largest Medicaid program for more than six years, during which time he pioneered Medicaid managed care. Prior to serving as state health director he was the Director of the state's Emergency Medical Services Authority, in which role he was the architect of California's statewide Emergency Medical Services system. More recently, he was the founding Director of the Institute for Population Health Improvement and a distinguished professor at the University of California Davis. He also served as the inaugural Chief Medical Officer for the California Department of Managed Health Care. Dr. Kizer is board certified in six medical specialties and/or subspecialties and a fellow or distinguished fellow of 12 professional societies. He was a practicing emergency physician for more than 15 years. He has authored more than 500 original articles, book chapters and other reports in the professional literature, and is the recipient of numerous national awards and recognitions. He graduated with honors from Stanford University and the UCLA Schools of Medicine and Public Health and completed postgraduate training at the University of California San Francisco. He is a veteran of the U.S. Navy and a widely recognized expert on health conditions associated with divers and deep sea diving.

Adrian Atizado

Member

Adrian M. Atizado, B.S., a veteran of the Persian Gulf War, was appointed Deputy National Legislative Director for the more than 1 million-member DAV in August 2015. He works at DAV National Service and Legislative Headquarters in Washington, D.C. As a member of DAV's legislative team, Atizado works to support and advance the organization's federal legislative goals and policies to assist injured and ill veterans and their families, and to safeguard current benefits and services for veterans from erosion. Atizado joined DAV's professional national service officer staff in January 2000 and was assigned to the Chicago, Illinois, DAV National Service Office. In 2002, he was transferred to DAV National Service and Legislative Headquarters in Washington, D.C. and was appointed Associate National Legislative Director. He was appointed Assistant National Legislative Director in August 2003, serving in that capacity until his current appointment. Atizado was born in Mountain View, California, and moved to Chicago at an early age. He enlisted in the U.S. Navy in 1989. Following his initial training as a Navy Corpsman, Atizado's service included Company B and Battalion Aid Station Corpsman for the 1st Battalion, 1st Marine Regiment, 1st Marine Division at Camp Pendleton, California, as well as duties at the San Diego Naval Hospital. In March 1993, while preparing for a second six-month deployment to the Western Pacific, Atizado sustained serious injuries in a vehicle accident. He was medically discharged from the Navy in December 1993 and spent an additional six months recuperating from his injuries after leaving the military. Following his Naval service, Atizado attended the University of Illinois in Chicago, where he earned his Bachelor of Science degree in mathematics in 1999. Atizado is a life member of DAV Chapter 36 in Chicago. He, his wife and son reside in Cheverly, Maryland.

David H. Au

Member

David Au, MD is a Professor of Medicine at the University of Washington, Division of Pulmonary and Critical Care Medicine and directs the Center of Innovation for Veteran-Centered and Value Driven Care. He has experience with the overall management of complex clinical and research programs. Dr. Au's clinical work and research has focused on smoking-related lung diseases and in particular chronic obstructive pulmonary disease (COPD) and lung cancer. Dr. Au's had a long standing interest in the effects of comorbidity on patients with COPD as well as improving care delivery and access to specialty medicine in primary care settings, as well as experience at conducting multisite intervention trials in primary and specialty care settings, and with managing data architecture for complex multi-site studies, analyses and behavioral interventions. He serves on standard setting organizations including National Committee for Quality Assurance and the American Board of Internal Medicine Pulmonary Board Exam Writing Committee. He is a founding member of the COPD Outcomes-based Network for Clinical Effectiveness and Research Translation, and co-Directs the Office of Specialty Care Transformation Evaluation Center, a QUERI Center focused on improving safety and value through de-implementation of low value care and lead the pulmonary Specialty Care Access Network-Extension for Community Healthcare Outcomes for the VA's VISN20 region.

Andrew B. Bindman

Member

Andrew Bindman, M.D., is a Professor of Medicine, Epidemiology & Biostatistics, and a core faculty member within the Philip R. Lee Institute for Health Policy Studies at the University of California, San Francisco. He is a primary care physician with federal and state health policy experience who has practiced and taught clinical medicine at Zuckerberg San Francisco General Hospital for over 30 years while also conducting health services research to improve access to high quality health care. Dr. Bindman is a leading national voice on primary care, the health care safety net, and population health. He was appointed as the Director for the Agency for Healthcare Research and Quality (AHRQ) within the US Department of Health and Human Services in 2016 and he served in that role until the end of the Obama administration. He currently serves as the co-editor in chief of the journal, Health Services Research. Dr. Bindman was elected to the National Academy of Medicine in 2015.

Joseph Kimura

Member

Joe Kimura, M.D., M.P.H., has served as Chief Medical Officer of Atrius Health since January 2016. Dr. Kimura is Board Certified in Internal Medicine and Clinical Informatics. He has been a national advocate for the practical applications of healthcare analytics in healthcare delivery and improvement for over a decade. He served on various ONC workgroups and served as Co-Chair of the Advanced Health Models and Meaningful Use workgroup. Dr. Kimura is also deeply committed to the acceleration of innovation to improve the health of our patients and communities. He is an active mentor to the New England healthcare technology startup community and serves an executive board member of the Yale University Center for Biomedical Innovation and Technology. Dr. Kimura was recognized as a Top 25 Clinical Informaticists by Modern Healthcare in 2012 and a leading CMIO experts by Health Data Management in 2016. Dr. Kimura is a graduate of Stanford University, Washington University School of Medicine, and Harvard School of Public Health. He completed his primary care internal medicine residency at the University of California in San Francisco and his health services research fellowship in the Department of Ambulatory Care and Prevention at Harvard Medical School. He received certification in Management, Innovation, and Technology through the advanced executive management program at MIT Sloan School of Management. He continues to see patients at the Kenmore practice and is a faculty member in the Department of Population Medicine at Harvard Medical School.

Timathie Leslie

Member

Timi Leslie, B.S., has worked for more than 25 years with health care providers, payers and technology firms to develop health IT strategies and advance health care policy. Ms. Leslie's years of building partnerships among public and private stakeholders offers BluePath Health clients a unique combination of expertise and know-how when addressing both national and state health care policy and regulation. Ms. Leslie began her career as part of the health care and technology strategy practices at Andersen Consulting and Coopers and Lybrand. She left the consulting industry to lead product management and business development for CareScience's health information exchange and interoperability division. After four years at CareScience, Ms. Leslie started a boutique health care consulting firm that later merged with Manatt, Phelps & Phillips, LLP. As managing director, Ms. Leslie was instrumental in starting up Manatt's health care policy and business advisory practice. Prior to founding BluePath Health, she was a vice president at Booz Allen Hamilton where she led the California commercial and government health care practice. Ms. Leslie brings broad-based experience working with public and private boards and executive leadership to her BluePath Health clients. She has led and facilitated think tanks, multi-stakeholder coalitions and executive-branch policy groups to develop strategies and action plans to improve health care delivery. Ms. Leslie is an active volunteer in her community and currently co-chairs the steering team and data committee for her county's safe-prescribing collaborative, RxSafe Marin and leads the County's Youth Opioid Response initiative. She holds a B.S. in civil and environmental engineering from University of California at Davis.

Mark Murray

Member

Mark Murray, M.D., M.P.A., Principal of Mark Murray and Associates, Faculty of Institute for healthcare Improvement, is widely published and recognized as an international authority on the development of access and flow systems in health care. Mark attended Creighton University of Medicine from 1967-1971, did his Residency in Family Medicine at the University of California, Davis at the Sacramento Medical Center from 1971-1974. After briefly working for Public Health in Sacramento, he founded a Community Health Center in Chico, California. He began work at Kaiser Permanente, in Sacramento, California in 1980 and worked there for 19 years. He held various administrative positions in that organization, including Assistant Chief of Staff, and Director of a Regional Call Center, that served 1.2 million patients. He began his consulting career in 1998. In that capacity Mark has been involved with various healthcare systems in the US and abroad focusing on access to Primary and Specialty Care as well as to all other healthcare related services, office efficiency, and change management in healthcare systems, development of healthcare teams, physician compensation and "big system" flow. He has worked with countless groups in 23 countries and 39 States. He is widely recognized as an expert in delays within healthcare systems, having been mentioned, cited or featured in over 100 publications and has published over 30 journal articles. Mark draws on his direct experience in healthcare delivery and management, his unique perspective as a physician who practiced in multiple environments, and his understanding of other businesses and industries that use flow and demand/supply matching.

Lisa Rubenstein

Member

Lisa V. Rubenstein M.D., M.S.P.H., F.A.C.P., is a physician policy researcher at the RAND Corporation and professor emeritus of medicine and public health at the University of California, Los Angeles (UCLA). She is a former Robert Wood Johnson Clinical Scholar, past president of the Society of General Internal Medicine, and former board member of AcademyHealth. Her focus is on redesigning health care systems through quality improvement and implementation research. With RAND collaborators, she has implemented and evaluated collaborative care for depression inside and outside of the Veterans Affairs (VA) health system. With key support from RAND and the UCLA School of Public Health, she continues to evaluate VA's patient-centered medical home primary care model, and methods for improving management for complex or high-risk primary care patients. She has particular expertise in implementation and evaluation of complex interventions, systematic evidence review for quality improvement, and performance measurement in outpatient, inpatient, and nursing home settings.

Jeannette E. South-Paul

Member

Jeannette E. South-Paul, M.D., was the Andrew W. Mathieson UPMC Professor and Chair of the Department of Family Medicine at the University of Pittsburgh School of Medicine from 2001 – 2020 retiring in 2020. Prior to joining the faculty at the University of Pittsburgh School of Medicine and UPMC, she served as a Medical Corps officer in the U.S. Army, retiring in 2001 while serving as Chair of Family Medicine at the Uniformed Services University of the Health Sciences and previously as Vice President for Minority Affairs at the same institution. Dr. South-Paul is responsible for the educational, research and clinical activities of the undergraduate and graduate medical education, faculty practice, and community arms of 3 family medicine residencies and seven ambulatory clinical sites in Allegheny County (Pittsburgh), Pennsylvania. She is also responsible for the academic missions of 5 additional UPMC Family Medicine residencies in Blair, Mercer, Lycoming, and Lancaster counties, Pennsylvania. She is a practicing family physician who includes maternity care, as well as an academician with specific interests in the areas of cultural competence, maternity care, and health disparities in the community – to include developing the first federally-qualified health center within UPMC in 2002. Dr. South-Paul has served in leadership positions in the Society of Teachers of Family Medicine (STFM), the American Academy of Family Physicians, the Association of American Medical Colleges, and the Association of Departments of Family Medicine to include serving as President of the Uniformed Services of American Family Physicians and the STFM. Dr. South-Paul earned her B.S. degree from the University of Pennsylvania, her M.D. at the University of Pittsburgh School of Medicine and was elected to the Institute of Medicine (now National Academy of Medicine) in 2011.

Heather Young

Member

Heather M. Young, Ph.D., R.N., F.A.A.N., is a nurse leader, educator, scientist and expert in gerontological nursing and rural health care. Young is a professor and dean emerita for the Betty Irene Moore School of Nursing at UC Davis. As founding dean of the Betty Irene Moore School of Nursing and Associate Vice Chancellor for Nursing for UC Davis Health, Young led the establishment of the school, the development of five new graduate programs in Nursing Science and Health-Care Leadership, the design and construction of Betty Irene Moore Hall and the formation of a nursing science research program focused on healthy systems and healthy people. Her research and clinical interest is the promotion of healthy aging with a particular focus on the interface between family and formal health-care systems. She was instrumental in shaping long term care policies in Washington State and beyond through policy research on nurse delegation in assisted living and adult family homes as well as on self-directed care. Her current research focuses on person-centered and community-based health promotion and chronic disease management strategies for older adults using innovative technology and increasing capacity of family caregivers.